



SWIM SCHOOL TERMS AND CONDITIONS

We hope your child enjoys their time at Swim School. Our email address is swimschool@sjcr.org.uk.

By accepting our terms and conditions you are agreeing to the following:

- I hereby consent to the giving of such urgent medical or surgical treatment to my child as may prove necessary during the activities.
- In consideration of the person in charge of the activities agreeing to the inclusion of my child as a member of the activities, I hereby undertake to indemnify him or her and any other member of the activities against any costs or expenses reasonably incurred by them on behalf of my child during the activities, providing that such indemnity shall not extend to claims, damages or costs or expenses against the risk of which the person in charge of the activities shall be indemnified under any policy of insurance.
- In the event of any illness or medical treatment occurring after the booking of the lessons and prior to the activity, I undertake to inform the Staff.
- I understand any medical and learning difficulties must be disclosed before your child's first lesson (both diagnosed and under investigation). It is important that the staff know if your child suffers even mildly from any medical condition or is taking medication, so that extra care can be arranged, if necessary.
- If my child suffers from sickness or diarrhoea I will exclude them from the Swim School until at least **48 hours after** symptoms have passed. As per our booking condition 7, we operate one (1) makeup session a term, otherwise sessions missed will still be charged at full price.
- I understand that should the Staff decide that my child's poor behaviour means that he/she should be excluded from the activity it is my responsibility to make arrangements for my child's immediate return home and that all costs are at my expense. No refund of swimming lessons will be made.
- I understand that if my child is under 8, I must wait in the waiting rooms for the duration of my child's lesson. If your child is over 8, you need to provide the on-site swimming staff with the contact number of the person picking the child up.
- I understand that if someone unknown to Swim School staff collects my child at the end of a session, they will need to provide a password previously agreed with staff before the child is released from the care of Swim School staff.
- I agree that my child knows when they need to use the toilet, how to use the toilet independently, and can effectively clean themselves after using the toilet.
- I understand that the swim school operates a no mobile device policy, including no photography.

Insurance:

Children who attend St Joseph's Swim School will be covered by St Joseph's College insurance as standard.

Emergency contact details:

It is imperative that a family member or carer can be contacted in case of an emergency, so it is vital

that you provide home, work, and mobile contact numbers. We need contact details for a minimum of two people.

Booking conditions:

1. No Liability is assumed by St Joseph's College for personal injury or death of any participant or any damage or loss resulting unless caused by proven negligence of St Joseph's or its agents or employees.
2. St Joseph's College does not accept responsibility for the loss or damage to property of any kind during Swim School. No representative or employee is authorised to commit St Joseph's College to any liability at all and it will not be bound by any statement unless written and signed by a duly authorised member of staff.
3. Right to Exclude: St Joseph's College reserves the right to exclude or refuse any participant before or during a lesson if it is considered that person is willfully and repeatedly disobedient or disruptive or shows lack of respect to other children within his/her own peer group. Any fees returned shall be at the discretion of St Joseph's College.
4. Payment is evidence that these Terms & Conditions have been accepted.
5. Full payment is required at the time of booking to secure a place.
6. Lost Property: Please ensure that all articles of clothing and bags are clearly marked. Lost property will be held for a term. After that period, any remaining articles will be given to a local charity.
7. No refunds will be made for cancellations less than 1 month in advance. Cancellations before this date will be refunded in full. We operate one (1) make up session a term, otherwise sessions missed will still be charged at full price.
8. All bookings must be made via our website and bookings cannot be made by email. Your booking and payment secures your child's place in a specific class whether you attend or not.
9. In the unusual event of a pool closure, we will credit your account for next term's swimming lessons. However, if a parent is not returning the following term and is unable to use their credit, a full refund of the lesson missed (due to the pool closure) will be given.
10. You may request that we freeze your access to lessons if the member is temporarily unable to continue participating for one of the reasons below:

Injury/Long Term Medical condition – proof required.
Ramadan

The pupils will be removed from the lesson register until they are ready to return, and we will do our best to offer you a similar day and time, however this is not guaranteed. In the unfortunate event this is not possible we will refund the lessons missed.